

Privacy Policy

1. Definitions

Company refers to Nation Alpha-Solute Technologies Limited.

You refer to individuals whose personal data the Company processes, including but not limited to investors, securities holders, website service users, customers, employees, personnel, agents, and any individuals associated with the activities and operations of the Company.

Legal provisions on personal data protection refer to the Personal Data Protection Act B.E. 2562 and related subordinate laws, including any future amendments.

Personal data refers to information about natural persons that directly or indirectly identifies them, excluding data relating to deceased persons as specified in the laws on the protection of personal data.

Processing refers to any operation or set of operations performed on personal data, whether automated or not, such as collection, recording, organization, storage, adaptation or alteration, retrieval, consultation, use, disclosure (by transmission, dissemination, or otherwise making available), alignment, combination, blocking, erasure, or destruction.

Data controller refers to natural or juristic persons with the authority to make decisions regarding the collection, use, or disclosure of personal data.

Data processor refers to natural or juristic persons who process personal data as instructed or on behalf of the data controller. The individuals or entities performing these operations are not considered data controllers.

2. General Details

This Privacy Policy is created to explain the details and procedures for handling and processing the personal data that the Company has received from you, including the purposes of collection, use, disclosure, and processing, the duration of retaining the mentioned personal data, and your rights as the owner of personal data. Given that the Company operates in Thailand, the processing of your personal data is subject to compliance with the laws concerning the protection of personal data of Thailand.

3. Methods of Collection and Receipt of Personal Data

3.1 The Company collects and receives your personal data through various channels, including:

(a) Personal data provided by you directly to the Company: You may provide personal data to the Company directly, often when you contact the Company for inquiries, fill out various forms either online or in hard copy to use services or

participate in activities, inquire about information, receive marketing communications, or provide feedback/comments to the Company, etc.

(b) Personal data automatically collected by the Company: The Company may automatically collect certain technical information related to your devices, activities, and browsing patterns through cookies and similar technologies. For more details, please refer to the Cookie Policy.

(c) Personal data received by the Company from external parties: The Company may occasionally receive your personal data from external parties.

3.2 When collecting your personal data, you will be informed of the details as specified in this Privacy Policy, including but not limited to the legal basis for data collection, use, and/or disclosure of personal data for legitimate and lawful purposes, or in cases where the law on personal data protection requires explicit consent from you. The Company will seek your explicit consent to process your personal data when necessary.

4. Personal Data Collected by the Company

In collecting and storing personal data, the company will use methods that comply with the law and are limited to the necessary extent according to the operational objectives of the company. This includes:

4.1) Personal Data

- Personal information such as name, age, date of birth, national identification number, passport number, copy of passport, driver's license number, signature, copy of ID card, copy of house registration, marital status, position, occupation, education, work history, affiliation, shareholder registration number, share quantity information, power of attorney appointee information, shareholder broker information, dividend amount, etc.
- Contact information such as address, phone number, email, business card, workplace, etc.
- Image data such as still images, moving images of individuals, or assets collected from closed-circuit television cameras, cameras when entering the company's premises, or at important events organized by the company, etc.
- User account information on platforms such as username, password, etc.
- Financial information such as bank account details, copy of bank book, credit card number, credit limit information, transaction details including information about purchased products, price, payment methods, and payment details, income, etc.
- Information about purchases of products and services such as purchase history, interests in purchasing products and services, order numbers, request numbers, etc.
- Information obtained from automated systems or devices such as IP address, cookies, service usage behavior, service usage history, audio, images, motion, social media account names, chats, geolocation, etc.

4.2) Sensitive Personal Data

The company may need to collect sensitive data such as religion, ethnicity, biometric data, health information, criminal records, and the company will request explicit consent every time for collection, use, and/or disclosure, except when:

- Necessary to prevent or mitigate threats to life, body, or health of individuals, and the data owner cannot provide consent.
- Conducted by legal entities, associations, or organizations that do not seek profit, for activities protected by appropriate laws.
- Data is publicly disclosed with clear and explicit consent of the data subject.
- Necessary for establishing legal rights, asserting legal claims, or defending against legal claims.
- Necessary for compliance with legal obligations related to:
 - Medical prevention or occupational medicine, employee capacity assessment, medical diagnosis, health services, medical treatment, health management, or social services.
 - Public health benefits, such as preventing contagious diseases or epidemics.
 - Worker protection, social security, national health insurance, healthcare benefits for legally entitled individuals, accident insurance, or social welfare.
- Scientific or statistical research, historical or statistical purposes, or other public interests.

4.3) Other Data Considered as Personal Data as Specified in the Personal Data Protection Act

The company will collect personal data when obtaining consent from the data subject, except in the following cases:

- To fulfill a contract or when collecting, using, or disclosing personal data is necessary for the provision of services or to comply with an agreement between the data subject and the company.
- To prevent or mitigate threats to life, body, or health.
- To comply with the law.
- For the legitimate interests pursued by the company, where necessary for the fair operation of the company's activities. The company will consider the data subject's rights as important, such as to prevent fraud, maintain network security, protect freedom and interests of the data subject.
- For research or statistics, when creating historical documents or annotations for public interest or related to research or statistics. Appropriate protective measures will be taken to protect the rights and freedoms of the data subject.
- To perform a task carried out in the public interest or in the exercise of official authority given to the company, when necessary for the performance of a task carried out for public interest or in the exercise of official authority granted to the company.

Data Sources

Data directly from the data subjects, provided through various activities such as website channels, applications, or other channels of the company, access/exit within the company, purchasing products or using services from the company, training, procurement, online and offline transactions, or other communication channels between the company and the data subjects.

Data from related persons, such as relatives, family members.

Data from automated systems, such as images from closed-circuit cameras.

Data from other sources, such as public data, data from partner organizations, government agencies, or affiliated companies, as well as other personal data provided by service users.

5. Purposes of Personal Data Processing

The company may use personal data for the following purposes or other purposes notified to you during or after the collection of information:

- To enter contracts or perform duties under contracts between the company and the data owner or perform duties under contracts between the company and external individuals for the benefit of the data owner.
- To use the information to verify the identity of customers, job applicants, or those interested in purchasing shares, etc.
- To provide information and recommend products, goods, services, or marketing promotions, sales promotions, or benefits through contact channels received from the data owner.
- For delivering goods and services to meet various needs or complaints.
- To use for business operations, evaluation, and improvement of the business to develop the quality of products and services.
- To perform any accounting and financial activities, such as auditing accounts, invoicing, and transaction records as required by law.
- For the lawful benefits of the company, such as recording complaints via the Call Center system, recording images through CCTV cameras, recording entries and exits within the company.
- To comply with the company's regulations.
- For job applications, becoming an employee, and/or other related purposes.
- To investigate and comply with the company's laws, regulations, or legal duties.
- To respond to your requests, such as providing after-sales service and handling complaints.
- To facilitate and present a list of various benefits to service users.
- For marketing purposes, sales promotion, and customer relations, such as sending information about promotions, products, and services, sales promotions, and partnerships.
- To survey customer satisfaction, conduct market research, and analyze statistics to improve products and services or create new products and services.
- Other purposes explicitly consented by you.

6. Transfer and Disclosure of Personal Data

The company will not disclose or transfer your personal data to external organizations unless you have given clear consent or as provided in the following cases:

- To achieve the purposes stated in this Privacy Policy, the company may need to disclose or share information as necessary with business partners, service providers, or external organizations, such as:
 - Business partners and affiliated businesses.

Agents or service providers to the company, acting on behalf of the company, such as transportation service providers, document storage and destruction service providers, marketing and advertising activities contractors, security and information technology system development and maintenance contractors, accounting auditors, legal or tax consultants, etc.
 - Business partners.

Banks and payment service providers, such as credit or debit card companies.

In all cases, the company will prepare a data processing agreement as required by law.

The company may disclose or share personal data with companies within its group, but the data will be processed for the purposes specified in this Privacy Policy only.

The law or legal process requires the company to disclose information or disclose it to government officials, law enforcement, or authorized agencies to comply with orders or legal requests.

7. Transfer or Disclosure of Data to Foreign Countries

The company may transfer or transmit personal data to foreign countries, ensuring that the destination country or organization has adequate privacy standards and policies.

8. Personal Data Protection

The company has implemented and/or selected appropriate mechanisms and techniques in the personal data storage system. Additionally, security measures are in place to comply with the laws and regulations regarding the protection of personal data. The access to your personal data by the company's employees, staff, and representatives is limited to prevent unauthorized use, disclosure, destruction, or access to your personal data.

9. Data Retention Period

The company will collect and retain your personal data for as long as necessary for processing in accordance with the purposes stated in this policy. Unless there is a necessity to retain personal data for other reasons, such as compliance with the law or investigation of dispute cases, the company may keep the personal data for a longer period than specified.

10. Changes to Privacy Policy

The company may amend or supplement the privacy policy and will announce it on the website <https://www.natat.co.th>, along with specifying the date of the latest amendment. The company recommends that you regularly review this policy. By using the company's products or services through the website after any changes to the privacy policy, you are deemed to have accepted the modified policy.

11. Rights of Personal Data Owners

You have the right to exercise various rights as specified by the law and outlined in this policy, including:

1) Right to Withdraw Consent:

You have the right to withdraw your consent at any time, except when there are legal limitations or contractual obligations that benefit you. The withdrawal of consent will not affect the processing of personal data that you consented to before withdrawing, in accordance with the law.

2) to Access and Request a Copy of Personal Data:

Except in cases where the company has the right to deny your request in accordance with the law or a court order, or where your request may adversely affect the rights and freedoms of others, you have the right to access and request a copy of your personal data.

3) Right to Correct Personal Data:

You have the right to request corrections to your personal data to ensure that it is current, accurate, complete, and not misleading. The company may make these corrections even without your request.

4) Right to Delete, Destroy, or Anonymize Personal Data:

You have the right to request the deletion, destruction, or anonymization of personal data in the following cases:

5) When personal data is no longer necessary for the purposes for which it was collected, used, or disclosed.

When you withdraw your consent for the collection, use, or disclosure of personal data, and the company is not legally authorized to continue.

When you object to the collection, use, or disclosure of personal data, and the company is not legally authorized to deny.

*Unless the company is legally authorized to refuse your request.

Right to Receive or Request Transfer of Personal Data:

You have the right to request the company to provide or transfer your personal data in a readable or usable format by automated tools or devices, unless technically impossible or when it is a duty in the public interest, compliance with the law, or exercise of legal rights, or protection of others' rights and freedoms.

6) Right to Object:

You have the right to object to the collection, use, or disclosure of personal data in the following cases:

7) When the processing is for legitimate interests pursued by the company, except where the company demonstrates compelling legitimate grounds or to establish, exercise, or defend legal claims, or for the protection of legal rights, or for legal action.

For direct marketing purposes.

For scientific, historical, or statistical research purposes, unless it is necessary for the public interest, compliance with the law, or exercise of legal rights, or protection of the company's legitimate interests.

Right to Suspend the Use of Personal Data:

You have the right to request the suspension of the use of personal data in the following cases:

8) When the company is in the process of verifying your request to correct inaccurate, incomplete, and not misleading personal data.

For personal data that needs to be deleted or destroyed.

When the personal data in question is no longer necessary due to your need to retain it for legal claims, compliance with the law, exercise of legal rights, or legal action.

When the company is in the process of proving the right to object to the collection, use, or disclosure of personal data.

Right to Lodge a Complaint:

You have the right to file a complaint with the Data Protection Officer under the Personal Data Protection Act B.E. 2562 if the company violates or fails to comply with the Personal Data Protection Act B.E. 2562.

If you have any inquiries, wish to make corrections, delete data, exercise your rights, or contact us regarding your data, please use the following contact details:

Contact Information:

Name: Natat Appsolutions Technology Company Limited

Address: 89 AIA Capital Center, 9th Floor, Room 908, Ratchadaphisek Road, Din Daeng, Bangkok, 10400

Contact Email: contact@natat.co.th

Phone: 02-118-6241, 02-078-6760

Announcement Date: June 1, 2022

The logo consists of the letters 'N', 'A', and 'T' in a large, bold, light blue font. The 'N' and 'A' are connected at the top, and the 'T' is positioned to the right of the 'A'. The letters are semi-transparent, allowing the text behind them to be visible.The logo consists of the words 'ABSOLUTE TECHNOLOGIES' in a large, bold, light orange font. The letters are spaced out and have a slight shadow effect.